

Return Materials Authorization Form Repairs
U.S. Customers

When returning any equipment to WashGear the following instructions must be followed:

1. All parts sent in for repair should be sent by either FedEx or UPS. Items sent via US Mail take much longer to get here and have a slower turnaround time.
2. WashGear is not responsible for items lost or damaged in transit. If this concerns you, WashGear recommends that you insure the package when shipping it in for repair or warranty consideration.
3. You must return this sheet completed or your return will not be processed.
4. WashGear will contact you with the total charge for the repair if the repair charge is over \$500.00. All repairs must be paid in full before parts will be shipped back to you.
5. A \$45 minimum bench fee will apply to all items sent in for repair. (Doesn't apply to Warranty repairs)
- 6. Send returns to WashGear, LLC, 806 North Crest Dr. Unit 1, Grand Junction, CO 81506**

Customer Name & Phone Number

Shipping Address for return:

E-Mail address:

Would you like the repair to be shipped back Ground, 2nd Day Air, AM Overnight or PM Overnight

What are the symptoms/problem?

(Does not work is not specific enough)

Serial number (If sending in a circuit board from a CardMate original, the serial number is located on the box directly below the Ethernet port)

DISTRIBUTOR ONLY SECTION

Distributor Name & Phone Number:

Car Wash Name & Location of where part was taken from:

PO Number or S/O number: